

# Ukrainian Refugee Foundation (URF) – Donor Privacy Policy

Effective Date: September 15, 2022

This Privacy Policy explains how the **Ukrainian Refugee Foundation (“URF,” “we,” “our”)** collects, uses, and protects personal information obtained through our websites and services, including <https://theurf.org/> (“Services”).

By using the Services or making a donation, you agree to this Privacy Policy.

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## 1. Information We Collect

### 1.1 Information You Choose to Provide

You may choose to provide personal information such as:

- Name
- Email address
- Mailing address
- Phone number
- Donation notes or messages
- Optional information submitted through forms or correspondence

This information is voluntary except when needed to process a donation, issue a tax receipt, or comply with legal obligations.

### 1.2 Payment Information

URF does not store full credit card numbers or bank details. Payment processing is handled securely by third-party providers.

### 1.3 Automatically Collected Information

We may collect basic technical data (such as IP address, browser type, device type, and pages visited) to improve site performance and security.

## 2. How We Use and Manage Information

URF may use personal information to:

- Process and acknowledge donations
- Provide tax receipts when appropriate
- Respond to inquiries
- Send updates you choose to receive
- Maintain internal donor and accounting records

- Improve our website and operations
- Comply with nonprofit, accounting, and legal requirements

You may request that URF:

- Update or correct your information
- Limit or stop communications
- Delete non-essential information when legally permissible

Requests may be sent to [support@theurf.org](mailto:support@theurf.org).

### 3. Donor Privacy

URF's donor-privacy commitments are fully described in our **Terms of Service**, which are incorporated here by reference.

If you prefer to remain private, you may donate anonymously or state your preference when donating or by contacting us.

### 4. Data Security

We use appropriate technical and organizational measures to protect personal information from loss, misuse, or unauthorized access. While no system is completely secure, URF takes reasonable steps to safeguard data.

### 5. Third-Party Service Providers

URF may use trusted third-party service providers to support operations such as payment processing, email delivery, donor management, website hosting, and security. These providers may access information only as needed to perform services for URF.

### 6. International Users

If you access the Services from outside the United States, you consent to the transfer and processing of your information in the U.S., where privacy laws may differ.

### 7. Changes to This Policy

URF may update this Privacy Policy periodically. Updates will be posted with a revised effective date. Continued use of the Services indicates acceptance of the updated policy.